

## **Reminders & Terms**

- If you plan on storing a fridge, please unplug it at least 24hrs before pickup time, remove food items, and make sure the freezer tray is not filled with water.
- Please ensure boxes are taped and your labels are filled out prior to your pick-up appointment. This speeds up the pick-up process for us.
- Please note that the re-delivery period for the 4-month summer storage in 2017 is between August 15<sup>th</sup> and September 12<sup>th</sup>. If you need your items re-delivered before this period then there will be an extra charge of \$25. This does not apply if you have purchased short-term storage and have pre-arranged with the office the storage period.
- If your plans change and you do not need storage after we have already delivered boxes, you will be responsible for giving us back the boxes and paying for our time to deliver them.

*For more information on dates, charges, procedures and any other questions, please visit our website at [www.storeyourdorm.ca](http://www.storeyourdorm.ca) or call us at 1-416-953-0035*

- 1) Re-delivery dates are outlined on the SYD website. In some cities of operation, SYD may be able to deliver a Customer's goods outside of this window, however SYD reserves the right to charge the Customer \$25 for a customized delivery. For storage periods of four months, items that have not been claimed by the Customer by the date listed above shall be subject to an additional storage rate of 15% per week of the total cost of the Customer's storage and will be charged on a weekly basis until the goods are delivered.
- 2) a) SYD shall not be liable to a Customer as a result of SYD's removal, transporting and storing of the goods and shall have no liability for damages including incidental, special, collateral, punitive, exemplary or indirect damages (including without limitation and loss of enjoyment and use) arising out of the removal, transportation, and storage of the goods. b) SYD shall not be liable to the Customer as a result of the removal, transportation or storage of the goods in accordance with the terms of this Agreement except to the extent, if any gross negligence or willful misconduct of SYD.
- 3) In relation to any of the goods stored with SYD, SYD shall not be liable a) For any stains, mold, tears, rips, holes, moths, leaking substances, broken kitchen supplies and home wares. b) For damage to belongings not stored in our chosen and preferred materials. c) For electrical related damage to electronic goods and kitchen appliances.
- 4) If the Customer does not pay in full at the time of pick-up, SYD requires the Customer do so within 5 days from the pick-up appointment. Failure to do so will result in a NSF charge of \$25 for each week payment has not been received.
- 5) If the Customer is returning to an address further than 5km from the pick-up address but less than 10km, SYD will charge a minimum of \$25 for delivery. Shipping further than 10km will incur a higher charge.
- 6) Items that need to be shipped to a Canadian city by an external provider like UPS, Canada Post or Fedex will incur a handling fee of \$75. Items that need to be shipped internationally will be charged a fee based on the work involved.
- 7) SYD reserves the right to charge the Customer \$25 for any missed delivery appointments.
- 8) Pursuant to the Repair and Storage Liens Act (Ontario) and Warehouse Liens Act (British Columbia), SYD has a lien on all property stored in SYD's possession, whether or not it is owned by the Customer. The Company's lien attaches to the contents as of the date that SYD pick's up the items from You, the Customer. If, according to SYD's records, the Customer remains in default for sixty (60) days or more, SYD may enforce lien rights by selling or otherwise disposing of any property stored within the possession of SYD. In that case, SYD shall provide You with written notice fifteen (15) days prior to selling the contents through a private or public auction. SYD will then take from the proceeds of the auction all amounts which the Customer owes to SYD, plus any other reasonable costs which SYD may have incurred in seeking to enforce collection of the amount owing, plus any additional costs incurred during the process of selling the contents.

These Terms & Conditions are attached (collectively, the "Agreement"). In this Agreement, Store Your Dorm, is referred to as "SYD" or the "Company," and the customer is referred to as "You" or the "Customer." This Agreement is the complete and full understanding between You and SYD regarding the Services You have ordered pursuant to the Agreement. No Variation of this Agreement is binding on the Company unless agreed to in writing and signed by an authorized officer of the Company.